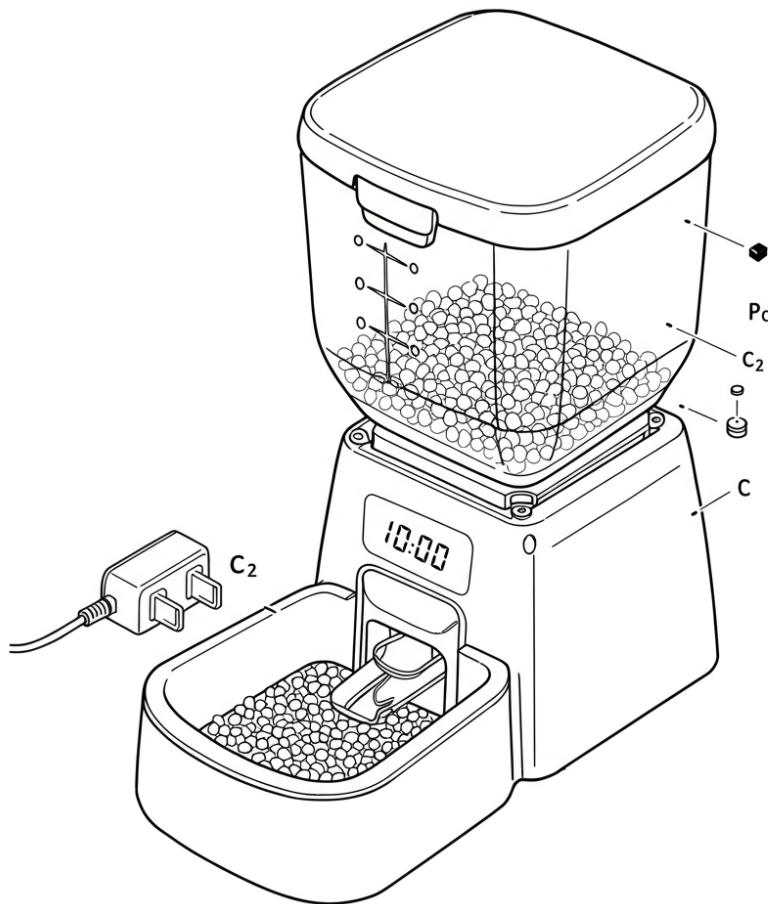


CritterCuisine Pro 5000 - Automatic Pet Feeder - User Manual



Version 1.2 (Revised: October 26, 2023)

Welcome to the CritterCuisine Pro 5000! This advanced automatic pet feeder is designed to provide precise, reliable, and customizable feeding for your beloved pets. It combines robust construction with smart features to ensure your pet is fed on time, every time, whether you're home or away. This manual covers everything you need to know to get the most out of your CritterCuisine Pro 5000. Please read it thoroughly before using the feeder.

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1. What's Included:

- CritterCuisine Pro 5000 Base Unit
- Removable Food Hopper (7-liter capacity, BPA-free plastic)
- Removable Stainless Steel Food Bowl
- AC Power Adapter (100-240V, 50/60Hz, Output: 5V DC, 2A)
- User Manual
- Quick Start Guide

2. Safety Precautions:

- **Indoor Use Only:** This feeder is designed for indoor use in a dry environment. Do not use outdoors or expose to moisture.
- **Dry Food Only:** Use only with dry kibble. Do not use wet food, canned food, semi-moist food, or oversized treats. Kibble diameter should be between 0.1 and 0.7 inches.
- **Stable Surface:** Place the feeder on a level, stable surface to prevent tipping.
- **Power Supply:** Only use the included AC power adapter. Using an incompatible adapter can damage the unit and void the warranty.
- **Cord Safety:** Keep the power cord out of reach of pets to prevent chewing or entanglement.
- **Children:** Supervise children around the feeder. This is not a toy.
- **Pet Health:** Consult your veterinarian before using an automatic feeder if your pet has special dietary needs, health conditions, or is very young or old.

- **Regular Monitoring:** While the feeder is automatic, regularly check the food level and ensure your pet is eating properly.
- **Disassembly:** Do not attempt to disassemble the base unit beyond what is described in this manual for cleaning.
- **Water Proximity:** Keep the feeder away from sources of water to prevent electrical hazards.

3. Product Overview and Features:

The CritterCuisine Pro 5000 is a feature-rich automatic pet feeder designed for convenience and reliability. Key features include:

- **Large Capacity Hopper:** 7-liter capacity holds a significant amount of dry food, reducing the frequency of refills.
- **Programmable Feeding Schedule:** Schedule up to 6 meals per day with customizable portion sizes.
- **Precise Portion Control:** Dispenses food in increments of approximately 1/10 cup (10 grams), allowing for accurate portion control.
- **Voice Recording:** Record a 10-second voice message to call your pet to their meal.
- **LCD Display with Backlight:** Easy-to-read display shows the current time, feeding schedule, and other settings.
- **Intuitive Control Panel:** Simple button interface for programming and manual feeding.
- **Wi-Fi Connectivity:** Connects to your home Wi-Fi network (2.4GHz only) for remote control and monitoring via the CritterCuisine Connect mobile app.
- **Low Food Level Indicator:** An indicator light and app notification alert you when the food level is low.
- **Stainless Steel Bowl:** Durable, hygienic, and easy to clean.
- **Dual Power Supply:** Operates on AC power with a battery backup (4 x D-cell batteries, not included) to maintain the schedule during power outages (dispensing will not occur on battery power alone; settings are saved).
- **Anti-Jam Technology:** Designed to prevent food from jamming the dispensing mechanism.
- **Secure Lid:** The hopper lid locks securely to prevent pets from accessing the food supply.

4. Assembly:

1. Place the stainless steel food bowl into the recessed area on the front of the base unit.
2. Attach the food hopper to the top of the base unit. Align the tabs on the hopper with the slots on the base and rotate clockwise until it locks securely into place. You should hear a click.
3. Open the hopper lid by pressing the release button on the lid.

5. Initial Setup:

1. **Power On:** Plug the AC power adapter into a wall outlet and connect the other end to the power input port on the back of the base unit. The LCD display will illuminate.
2. **Install Batteries (Optional):** Open the battery compartment on the bottom of the base unit. Insert 4 x D-cell batteries, observing the correct polarity (+/-). Close the compartment securely.

6. Programming:

6.1 Setting the Clock (12/24 Hour Format):

1. Press and hold the **CLOCK** button for 3 seconds. The hour digits will flash.
2. Use the **UP/DOWN** buttons to set the hour.

3. Press the **CLOCK** button again. The minute digits will flash.
4. Use the **UP/DOWN** buttons to set the minutes.
5. Press the **CLOCK** button again. The display will show "12H" or "24H."
6. Use the **UP/DOWN** buttons to select your preferred time format (12-hour or 24-hour).
7. Press the **CLOCK** button to save the settings and exit.

6.2 Setting Feeding Schedules:

6.2.1 Understanding Portion Sizes:

Each portion is approximately 1/10 cup (10 grams) of dry kibble. Consult your veterinarian or the feeding guidelines on your pet food packaging to determine the appropriate daily food intake for your pet.

6.2.2 Programming a Meal:

1. Press the **MEAL** button. The display will show "Meal 1" and its current settings (or "--:--" if not programmed).
2. Press the **SET** button. The hour digits for Meal 1 will flash.
3. Use the **UP/DOWN** buttons to set the desired hour.
4. Press **SET**. The minute digits will flash.
5. Use the **UP/DOWN** buttons to set the desired minutes.
6. Press **SET**. The portion size indicator (default is 1) will flash.
7. Use the **UP/DOWN** buttons to select the number of portions (1-20).
8. Press **SET** to save the meal settings.

6.2.3 Copying Meal Settings:

1. Select the meal you want to copy (e.g., Meal 1) using the **MEAL** button.
2. Press and hold the **COPY** button for 3 seconds.
3. Use the **MEAL** button to select the destination meal (e.g., Meal 2) where you want to copy the settings.
4. Press **SET** to confirm the copy.

6.2.4 Deleting a Meal:

1. Select the meal you want to delete using the **MEAL** button.
2. Press and hold the **DELETE** button for 3 seconds. The meal settings will be reset to "--:--".

6.2.5 Disabling/Enabling Meals:

1. Select the meal you want to disable/enable using the **MEAL** button.
2. Quickly press the **SET** Button. A small bell icon will appear (meal enabled) or disappear (meal disabled) next to the meal number.

6.3 Manual Feeding:

Press the **MANUAL** button to dispense a single portion (the portion size set for Meal 1) immediately.

6.4 Recording a Voice Message:

1. Press and hold the **VOICE** button. The microphone icon on the display will flash.

2. Speak clearly into the microphone (located near the control panel) to record your message (up to 10 seconds).
3. Release the **VOICE** button when finished.
4. To play back the recording, briefly press the **VOICE** button.
5. The recorded message will play before each scheduled meal. To disable the voice message, record a blank message (hold the **VOICE** button for 10 seconds without speaking).

6.5 Low Food Level Indicator:

The **LOW FOOD** indicator light on the control panel will illuminate when the food level in the hopper is low. You will also receive a notification on the mobile app (if connected).

6.6 Factory Reset:

Press and hold the **RESET** button (located on the back of the unit, use a small pin or paperclip) for 5 seconds. This will reset all settings to their factory defaults, including the clock, feeding schedules, and Wi-Fi connection.

7. Wi-Fi Connectivity and Mobile App (CritterCuisine Connect):

7.1 Downloading the App:

Search for "CritterCuisine Connect" in the Apple App Store (iOS) or Google Play Store (Android) and download the app.

7.2 Connecting the Feeder to Wi-Fi:

1. Ensure your smartphone is connected to your home Wi-Fi network (2.4GHz only).
2. Open the CritterCuisine Connect app and create an account or log in.
3. On the feeder, press and hold the **Wi-Fi** button for 5 seconds until the Wi-Fi indicator light starts flashing rapidly.
4. In the app, follow the on-screen instructions to add a new device. You will need to enter your Wi-Fi network password.
5. The app will guide you through the connection process. Once connected, the Wi-Fi indicator light on the feeder will be solid blue.

7.3 App Features:

7.3.1 Remote Feeding:

Dispense food remotely from anywhere with an internet connection.

7.3.2 Schedule Management:

Create, edit, and manage feeding schedules through the app.

7.3.3 Feeding Logs:

View a history of feeding times and portion sizes dispensed.

7.3.4 Low Food Alerts:

Receive push notifications when the food level is low.

7.3.5 Firmware Updates:

The app will notify you of available firmware updates for the feeder. Install updates to ensure optimal performance and access to new features.

7.3.6 Multiple Pet Profiles: Create profiles for each of your pets, tracking their individual meal schedules.

7.3.7 Sharing access with other users: Invite family or sitters to control the feeder through their own accounts.

8. Cleaning and Maintenance:

- **Food Bowl:** Remove and wash the stainless steel bowl with warm, soapy water daily. It is also dishwasher safe.
- **Food Hopper:** Remove the hopper and wash it with warm, soapy water. Rinse thoroughly and allow it to dry completely before reassembling. *Not dishwasher safe.*
- **Base Unit:** Wipe the exterior of the base unit with a damp cloth. **Do not immerse the base unit in water or any other liquid.**
- **Dispensing Mechanism:** Periodically check the dispensing mechanism for any food buildup. If necessary, carefully remove any obstructions with a small brush or dry cloth.
- **Desiccant Pack (Optional):** Some models may include a desiccant pack compartment inside the hopper lid. Replace the desiccant pack as needed to help keep the food dry.

9. Troubleshooting:

Problem	Possible Cause	Solution
Feeder not dispensing food	No power	Check power adapter connection and outlet. Ensure batteries (if installed) are not depleted.
	Hopper empty	Refill the hopper.
	Food clog	Unplug the feeder, remove the hopper, and clear any obstructions in the dispensing mechanism. Use only recommended kibble sizes.
	Incorrect feeding schedule	Review and reprogram the feeding schedule. Ensure meals are enabled (bell icon visible).
	Feeder not connected to Wi-Fi (for app-controlled dispensing)	Check Wi-Fi connection. Reconnect the feeder to Wi-Fi if necessary.
Time is incorrect	Power outage or batteries depleted	Reset the clock. Replace batteries if necessary.
App not connecting	Feeder not connected to Wi-Fi, or incorrect Wi-Fi credentials	Check Wi-Fi connection on both feeder and phone. Ensure you are using a 2.4GHz network. Re-enter Wi-Fi password in the app.

Problem	Possible Cause	Solution
	App or feeder firmware outdated	Check for updates in the app and install any available updates.
Voice recording not playing	Voice recording not recorded or is blank	Re-record the voice message. Ensure you speak clearly into the microphone.
Low food indicator always on	Sensor issue	Ensure the sensor area inside the hopper is clean and free of debris. If the problem persists, contact customer support.
Error Message on Display	Refer to list below for meaning.	Follow instructions below. If the error continues, contact customer support.

Error Messages:

- **E1:** Motor malfunction. Unplug the unit for 30 seconds and plug back in. If the error continues, contact customer support.
- **E2:** Food jam. Clear any obstructions in the dispensing mechanism.
- **E3:** Low voltage. Check power adapter connection and outlet.
- **E4:** Communication error. Restart the unit. If the error continues, contact customer support.

10. Specifications:

- **Model:** CritterCuisine Pro 5000
- **Capacity:** 7 Liters
- **Food Type:** Dry kibble only (0.1 - 0.7 inch diameter)
- **Portion Size:** Approximately 1/10 cup (10 grams) per portion, adjustable from 1-20 portions per meal
- **Meals Per Day:** Up to 6
- **Power:** AC Adapter (100-240V, 50/60Hz, Output: 5V DC, 2A), Battery Backup (4 x D-cell, not included)
- **Wi-Fi:** 2.4GHz 802.11 b/g/n
- **Dimensions:** 15" (H) x 9" (W) x 12" (D)
- **Weight:** 4.5 lbs (empty)
- **Materials:** BPA-free plastic (hopper), Stainless Steel (bowl), ABS plastic (base unit)

11. Warranty Information:

The CritterCuisine Pro 5000 comes with a one-year limited warranty against defects in materials and workmanship from the date of purchase. This warranty does not cover damage caused by misuse, neglect, unauthorized modification, accidents, or normal wear and tear. Proof of purchase is required for warranty service.

12. Contact Information:

For customer support, warranty claims, or any questions, please contact us:

- **Email:** support@crittercuisine.com

- **Phone:** 1-888-555-PETS (1-888-555-7387)
- **Website:** www.crittercuisine.com

Thank you for choosing the CritterCuisine Pro 5000! We are confident that this feeder will provide you and your pet with years of reliable service.